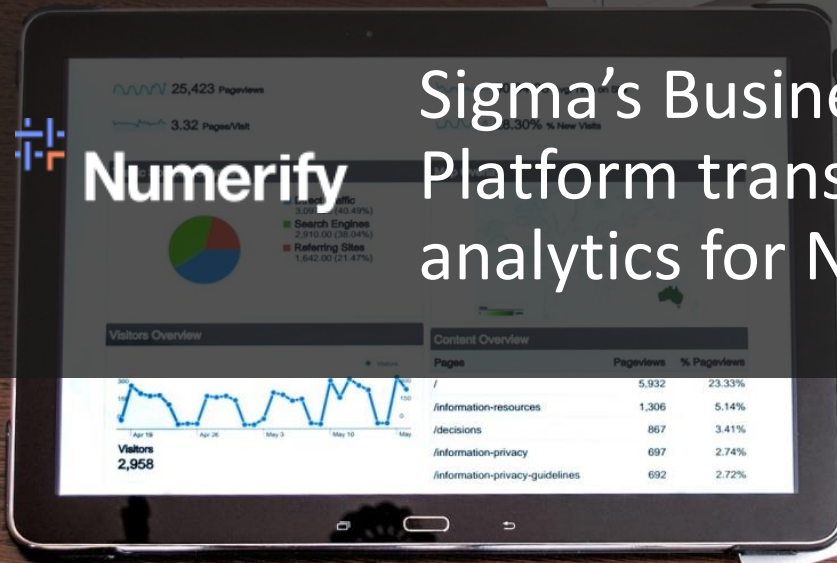


# Sigma's Business Intelligence Platform transforms data analytics for Numerify



## SUMMARY

Numerify is 45-Million USD, VC-Funded Silicon Valley Company and the leading cloud based analytics provider to IT organizations of all sizes and industries. From Fortune 500 businesses to top universities, organizations across the spectrum are using Numerify to transform their IT team into a valued business partner.

## THE CHALLENGE

Numerify converts data from customer's service management processes into key insights. They help customers move beyond simple process KPIs as provided by various IT service offerings like ServiceNow or Netsuite and analyze complex data sets and deep audit logs in a advanced level of reporting and visualization. The need was to extract unstructured and highly granular data from customer's CMDB, service catalog, knowledge management system, and other relevant systems of record.

Sigma partnered with Numerify in building these Data Integration systems which work as a part of the comprehensive solution to serve data-driven IT service management and operations professionals.

## KEY INSIGHTS

|                         |                                  |
|-------------------------|----------------------------------|
| No of ETL Jobs written: | 250+                             |
| No of Data sources:     | 2                                |
| Data extracted from:    | ServiceNow APIs<br>Netsuite APIs |

## OUR ROLE

- Design an Enterprise Analytics Solution
- Designing and development of the Generic ETLs





## SOLUTION



Developed the complete Data Aggregation engine with diversified sets of ETLs and parameterized jobs.



Designed an Enterprise Analytics Solution which can be consumed by end customers without having to switch to a different setup.



Designing and development of the Generic ETLs built to transition any data from the source environments

## BUSINESS BENEFITS

- ✔ Numerify was able to partner with providers like ServiceNow and Netsuite and offer actionable insights to their customers on their data.
- ✔ 500+ reporting hours saved by automating weekly, monthly, and year end status reports.
- ✔ Eliminated manual processing and consolidation of IT operations
- ✔ Automated delivery of alerts and reminders to team leads to highlight process compliance issues.



## TECHNOLOGY USED

- » Talend
- » Microstrategy
- » Amazon Redshift, S3
- » RDS
- » Rest services

## SIGMA AT A GLANCE

Sigma delivers innovative IT solutions in a variety of industries including FinTech, eCommerce, Technology, Telecom, Retail, and Healthcare. 300+ technocrats strong, and with 28% of the workforce with over 10+ years of industry experience, Sigma brings unconventional thinking and decades of experience to the table. Since 2004, Sigma is passionately aligned with the cause of ensuring positive business outcomes for clients through digital innovation.